Terms and Conditions

Marantz Dirac Live Promotion

Eligibility and Territory

This promotion is open only to individual consumers aged 18 years or over who are resident in a participating country within the European Union and who purchase an eligible Marantz product from a participating authorized Marantz retailer located in a participating country during the Promotional Purchase Period which are: Germany, Austria, France, Netherlands, Belgium, Luxembourg, United Kingdom, Ireland, Spain, Andorra, Portugal, Monaco.

Purchases from unauthorized retailers, private sellers, auction sites, marketplace sellers that are not authorized Marantz retailers, or other non-participating sellers are not eligible. Used, refurbished, reconditioned, demonstration, open-box or otherwise previously owned products are not eligible unless expressly stated otherwise.

The promotional purchase period runs from 16 November 2026 to 31 December 2026. Claims submitted outside the designated claim period from 16 November 2026 to 31 January 2027 will be deemed invalid.

Marantz reserves the right to verify all claims and reject incomplete, fraudulent or invalid submissions.

Employees of the Promoter, its affiliates, participating retailers, Dirac Research AB and their respective immediate family members are not eligible to participate where prohibited by applicable law.

Claim Requirements

Each claim must include a valid proof of purchase showing the eligible product, purchase date, participating retailer and purchase price, together with the product serial number and any other information reasonably required to verify eligibility.

The Promoter may request additional information reasonably necessary to verify a claim, including photographs of the product besides the serial number. Failure to provide requested verification information within the period specified by the Promoter may result in rejection of the claim.

Each eligible product and unique serial number may be used for one claim only. Duplicate claims, altered documentation, fictitious purchases or other fraudulent submissions will be rejected.

The claimant's details must correspond to the purchaser identified in the proof of purchase where reasonably required for verification. This offer is valid on purchases of new eligible Marantz products from participating authorized retailers.

Eligible products include: AV10, AV20, AV30, CINEMA 30, CINEMA 40, CINEMA 50, CINEMA 50 S2, CINEMA 60 S2, CINEMA 60 DAB S2 and CINEMA 70s S2. One (1) Dirac Live license code will be issued per eligible product purchased.

Valid CINEMA 70s S2 claims will get a Dirac Live license code for Limited Room Correction. Valid CINEMA 50, CINEMA 50 S2, CINEMA 60 S2 and CINEMA 60 DAB S2 claims will get a Dirac Live license code for Room Correction full bandwidth. Valid CINEMA 40 claims will get a Dirac Live license code for a BC Bundle (Room Correction + Bass Control). Valid AV10, AV20, AV30 and CINEMA 30 claims will get a Dirac Live license code for an ART Bundle (Room Correction + Bass Control + ART).

Claims must be submitted via the official Marantz promotion website. A valid proof of purchase is required for claim verification. This offer applies to retail consumer purchases only and is not valid for trade, reseller or commercial transactions.

Dirac License

The promotional benefit consists solely of the applicable Dirac Live license specified for the eligible Marantz product. No cash, credit, refund or other alternative will be provided, except where required by applicable law.

The Dirac license is supplied and operated by Dirac Research AB and is subject to Dirac's applicable end-user license terms, terms of service and privacy policy. The claimant may be required to create or maintain a Dirac account in order to activate and use the license.

The Dirac license may only be used with compatible hardware and software. Consumers are responsible for confirming that they have the equipment, internet connection, compatible device(s) and other technical requirements necessary to activate and use the applicable Dirac functionality.

License codes are intended for use by the eligible purchaser and may not be resold, exchanged for value or commercially distributed. Once a license code has been redeemed or activated, it cannot be replaced, exchanged or transferred except where required by applicable law or where the code is defective through no fault of the claimant.

Dirac Research AB is not a promoter or sponsor of this promotion. Questions regarding eligibility, claims or the issuance of license codes should be directed to the Promoter.

Returns and Cancellations

Eligibility for the promotional Dirac license is conditional upon the claimant retaining the eligible Marantz product. If the eligible Marantz product is returned, the purchase is cancelled or rescinded, or the purchaser otherwise receives a refund for the eligible product, the purchaser will no longer be entitled to the promotional license. Where technically possible, an issued or activated promotional license may be cancelled or deactivated, subject to applicable consumer rights.

Nothing in these Terms and Conditions limits or affects a consumer's statutory rights, including any mandatory rights relating to defective products, withdrawal, cancellation, conformity, repair, replacement or refund.

Issuance and Delivery

Approved license codes will be sent electronically to the email address provided with the claim. Claimants are responsible for providing a valid email address and for checking spam or junk folders. The Promoter is not responsible for delays resulting from incorrect or incomplete information supplied by the claimant.

If a claimant has not received a license code within 7 days after receiving confirmation that the claim has been approved, the claimant should contact marantz@marketmix.nl. The Promoter may withhold issuance of a license code while it reasonably investigates a claim that appears incomplete, duplicated, fraudulent or otherwise inconsistent with these Terms and Conditions.

Third-Party Service

Dirac products, software and services are provided by Dirac Research AB. To the extent permitted by applicable law, the Promoter does not control and is not responsible for the continued operation, availability or performance of Dirac's software or services after a valid promotional license has been supplied.

Questions concerning claim eligibility or issuance of a promotional license code should be directed to marantz@marketmix.nl. Questions concerning activation, installation, functionality or operation of Dirac software should be directed to Dirac through its applicable support channels.

Availability / Substitution

If, for reasons outside the Promoter's reasonable control, the specified promotional license cannot be provided, the Promoter may, where permitted by applicable law, provide an alternative benefit of equal or greater value. This does not affect the consumer's mandatory statutory rights.

Abuse and Fraud

The Promoter reserves the right to reject or cancel any claim where it reasonably believes that the claim is fraudulent, has been submitted using false or altered information, involves manipulation of the promotion, or otherwise fails to comply with these Terms and Conditions. Automated, bulk, reseller or third-party claims submitted on behalf of consumers are not permitted unless expressly authorized by the Promoter.

Data Protection

Personal data submitted in connection with this promotion will be processed for the purposes of administering the promotion, verifying eligibility, preventing fraud and providing the promotional benefit, in accordance with the Promoter's applicable privacy notice. Further information regarding the processing of personal data, applicable legal bases, retention periods, recipients and consumer data-protection rights is available at https://www.harman.com/privacy-policy-statement.

Personal data may be shared with service providers involved in administering the promotion and, where necessary, to provide or activate the promotional license, with Dirac Research AB. Where personal data is shared with Dirac Research AB or provided directly to Dirac when creating a Dirac account or activating the license, Dirac processes such data as an independent controller in accordance with its own privacy policy.

Modification or Cancellation of the Promotion

The Promoter may suspend, amend or terminate the promotion where circumstances outside its reasonable control make this reasonably necessary, provided that doing so will not adversely affect valid claims already submitted or any mandatory rights of consumers, except to the extent permitted by applicable law.

Liability

Nothing in these Terms and Conditions excludes or limits liability that cannot lawfully be excluded or limited under applicable law. Subject to the foregoing, the Promoter will not be responsible for losses caused by circumstances outside its reasonable control or by a claimant's failure to comply with these Terms and Conditions.

The promoter of this promotion is D&M Europe, Oude Stadsgracht 1, 65622 DD Eindhoven. Marantz is a brand of Harman International. These Terms and Conditions are governed by the laws of Delaware, without depriving consumers of any mandatory protections available to them under the laws of their country of residence. Consumers may exercise any rights regarding jurisdiction that cannot lawfully be excluded or restricted.

General

If any provision of these Terms and Conditions is held to be invalid or unenforceable, the remaining provisions will continue in full force to the extent permitted by applicable law.

In the event of any inconsistency between promotional advertising and these Terms and Conditions, these Terms and Conditions will apply to the extent permitted by applicable law, provided that nothing in these Terms and Conditions will operate to exclude any rights arising from advertising or representations that cannot lawfully be excluded.